

"equality"

| ROUTING AND RECORD SHEET | | | | |
|---|----------|-----------|--------------------|---|
| SUBJECT: (Optional) | | | | |
| FROM: | | EXTENSION | | NO. |
| C/MISS | | | | DATE 4/10/86 |
| TO: (Officer designation, room number, and building) | DATE | | OFFICER'S INITIALS | COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.) |
| | RECEIVED | FORWARDED | | |
| 1. ED/OL | 4/10 | | ✓ | |
| 2. DD/L | 10/4 | | ✓ | |
| 3. D/L | | | ✗ | |
| 4. | | | | |
| 5. HANK: | | | | |
| 6. ATTACHED IS AN EXAMPLE OF | | | | |
| 7. SOME OF THE "SILENT CUDOS" | | | | |
| 8. OUR PEOPLE RECEIVE FOR DOING | | | | |
| 9. A FINE PERSONAL SERVICES, MAKING | | | | |
| 10. PEOPLE HAPPY, GIVING CUSTOMER | | | | |
| 11. SATISFACTION, AND ENHANCING | | | | |
| 12. OL IMAGE IN A COMPARATIVELY | | | | |
| 13. SMALL BUT SIGNIFICANT WAY. WE DON'T | | | | |
| 14. HAVE A BIG SILHOUETTE, BUT WE CAST A BRIGHT SHADOW. | | | | |
| 15. | | | | |

FORM 1-79 610 USE PREVIOUS EDITIONS

GPO : 1983 O - 411-632

STAT

10 April 1986

STAT

NOTE FOR:

FROM:

STAT

STAT

We received a telephone call today, 10 April, from Bob

expressing his thanks and appreciation to

for her diligence and patience in handling

so

efficiently. He said he wished we had 35,000 more people like

her.

STAT